

# City of Memphis



**A C WHARTON, JR.**  
MAYOR

TENNESSEE

November 26, 2013

Dear Citizen:

This message is to inform you that your Southwind-Windyke neighborhood was annexed July 1, 1997, and **effective January 1, 2014** you will be considered a resident of the City of Memphis and entitled to an array of services that come along with becoming a Memphian.

Likewise, you will be assessed a city property tax to help pay for those services.

I am honored to welcome you. We stand ready to provide you with police and fire protection, waste collection service, street maintenance, and access to our many great parks, libraries and community centers.

As Mayor of Memphis I have focused my administration on four strategic priorities: 1) safe and vibrant neighborhoods 2) investing in our youth, 3) economic opportunity and prosperity for all citizens and 4) excellence in government.

Please allow me to provide you with a brief overview of what you can expect as a citizen of the great city of Memphis. In addition to the information below, you will receive more details on these and other services in coming weeks or you can visit [www.memphistn.gov](http://www.memphistn.gov).

## **TOWN HALL MEETING**

- I and members of my administration are looking forward to meeting you and your neighbors at a Town Hall meeting from **6-7 pm on Thursday, Dec. 5, 2013** at the **Cummings Street Missionary Baptist Church, 8800 Winchester Rd.** It will be an open forum for you to discuss with me and staff whatever questions or concerns you may have.

## **TAXES, FEES**

- The City property tax rate is \$3.40 for every \$100 of value. Property tax bills are mailed on or around July 1<sup>st</sup> each year to property owners and, if paid through an escrow account, also to the mortgage holder. Your taxes are due by August 31<sup>st</sup> and can be paid in person or mailed to:

City Treasury Office  
125 N. Main St. Room 375  
Memphis, TN 38103  
Cashier hours: Monday - Friday 8:30am - 4:30pm

Also, property taxes can be paid at any First Tennessee bank location with tax bill and check or money order, and by phone at (901) 576-7200 or 1-866-340-7379.

- Solid waste collection fees are included in your MLGW bill each month.
- Storm water fees: A majority of residents will pay \$4.02 per month. Residential property owners with impervious area more than 4,794 square feet will pay \$6.02 per month while occupants of apartments and condos will pay \$1.65/month and \$2.29/month respectively.

### **POLICE, FIRE, & ANIMAL SERVICE**

- Your neighborhood will be served by the Ridgeway Station precinct, 3840 Ridgeway Road, (901) 636-4531, [mpd@memphispolice.org](mailto:mpd@memphispolice.org)
- EMS, fire and other services will be provided from:
  - Fire Station 52 (6675 Winchester)
  - Fire Station 55 (4602 Riverdale)
  - Fire Station 62 (4647 Forest Hill Irene - mutual aid from Shelby County Fire)
- Memphis Animal Services is at 2350 Appling City Cove, (901) 636-PAWS (7297)

### **WASTE COLLECTION**

- City of Memphis Public Works/Solid Waste Management will deliver garbage carts and recycling bins to homes Tuesday, December 31<sup>st</sup>. Detailed service information will be attached to each garbage cart upon delivery.
- Solid waste collections will be provided weekly on **MONDAY** and the first collection will be **Monday, January 6<sup>th</sup>**.
- City contractor Republic Services will be your service provider for garbage and recycling. City of Memphis Solid Waste Management will provide yard debris/bulky item collection.

### **PARKS, COMMUNITY CENTER, LIBRARY**

- City of Memphis parks, library and community center near you are:
  - East Shelby Library (owned by Shelby County and operated by the City of Memphis), 7200 East Shelby Dr. (East Shelby Dr. & Old Germantown Rd.) (901)415-2767
  - Hickory Hill Community Center, 3910 Ridgeway Rd, (901) 566-9685.
  - Hickory Hill Park, 3910 Ridgeway Road, 80 acres, playground, 4 lighted tennis courts, pavilion and picnic area, 2 sand volleyball courts, 1 mile fitness trail
  - Heroes Park, 4580 Riverdale Road (Behind Fire Station No. 55), 20 acres, playground equipment, pavilion, 1/2 mile fitness trail
  - Germanshire Park, Germantown Rd. at Germanshire Rd., 14 acres, soccer field, 1/2 mile fitness trail, playground equipment, pavilion

Again, welcome to the great City of Memphis! I look forward to greeting you soon and sharing some of the many innovative things we are doing to make Memphis a "City of Choice."

Sincerely



Mayor A C Wharton, Jr.