

Blade Server Vendor RFQ  
Questions and Answers  
Thursday, November 19, 2009

**Questions/Answers**

1. Does ACS have a preference of SAN HBA vendors (i.e. Emulex or QLogic)? **The current City HBA standard is QLogic.**
2. Could ACS provide any more details around what is considered “Mission Critical” support? **Any issue that would cause the system to be down for any length of time would be considered mission critical. City is looking for a vendor to be a mission critical partner with them for support in ensuring that the City employees, citizens and all customers will not be affected by hardware failures.**