



Frequently Asked Questions

Q. What if I don't have computer access to complete the online application?

A. You can obtain access to a computer at our City of Memphis Employment Offices located at 125 N Main, 1B-33 or at the Benjamin L. Hooks Library, 3030 Poplar Ave., 1st Floor. You will also be able to use public computers in all area Memphis Public Library locations. Ask for a 15 minute "express computer" and you can use it without signing in with a library card. You can also ask your MCS school counselor to allow you access to your school computers.

Q. Do I have to live in Memphis to apply for the MAP program?

A. Yes. Applicants must reside within the city limits of Memphis and proof of residency will be verified and is required to officially be accepted into the program. Residents of other municipalities in Shelby County are not eligible for the program.

Q. What if I am trying to fill out an application online and cannot complete the application online?

A. Contact the Office of Youth Services if you have any technical difficulties or problems with completing the application online at 636-6264. Our normal business hours are Monday – Friday between 8:30 a.m. – 5:00 p.m. We have staff members available to assist you with any problems that you may encounter.

Q. How will I be selected to participate in the MAP program?

A. Using a random computer-based lottery process, applicants will be selected by Memphis City Council Districts and given a rank. The highest ranking applicants per City Council District will be invited to an interview. At which time, he or she (along with a parent) will provide proof of Memphis residency, sign a program commitment letter and other applicable paperwork.

Q. Is this a summer job where I will receive a check every two weeks?

A. No. The Memphis Ambassadors Program (MAP) is a year-round enrichment program. The program is not a summer job program. Instead it provides mentoring, academic benefits and a curriculum based around four core values: Education, Health, Civic and Social Responsibility, and Employability. Participants will receive quarterly stipends based on a point system determined by program attendance and participation.

Q. When will the program begin? How long will it last?

A. The Program will begin in June 2012. MAP is a year- round program. Youth participate in a leadership camp during the summer and afterschool during the school year.

Q. Does my parent or legal guardian have to be involved?

A. Yes. Parents and guardians are strongly encouraged to volunteer, there will be information and application details provided at orientation.

Q. During the school year, what days will I be required to report to MAP? Will I also be able to participate in my regular after-school activities?

A. Mondays through Thursdays are the days of operation for the program; Tuesdays and Thursdays are mandatory. We encourage other after-school activities, and will support your interests as long as there is proper communication with MAP staff.

Q. If I applied last year, was accepted and participated, but was dismissed from the program can I re-apply.

A. Yes, if you are still a resident of the city of Memphis and you are entering the 10th, 11th, or 12th grades in the fall of 2012.