

# City of Memphis



A C WHARTON, JR. – Mayor  
Advisory Council for Citizens with  
Disabilities

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TENNESSEE

**Memphis Transportation Advisory Committee  
February 13, 2015  
MATA Trolley Barn**

**Committee Members:** Betty Anderson, Dennis Lynch, Louis Patrick

**Guest:** Ham Smythe, Yellow/Checker Cab, Angela Williams, MATAplus Rider and Johnnie Mosley, Citizens for Better Services

**Emergency Procedures:** Dennis said that MATA is working hard on trolley evacuation procedures. Preliminary draft completed. Police and Fire are involved. There will be drills practicing procedure. Dennis had no information regarding procedures for buses.

**Discussion of letter regarding greater expenses of trolleys vs. bus service.**

**Accessible cabs:** Discussion. Advantage Cab has not responded to Betty's emails. Internet-based transport, Uber, Lyte: Discussion of service functioning, ADA regulations.

**Accessible Parking violation:** Deferred until Mr. Bass can attend.  
Gas station assistance: Deferred for Mr. Bass.

**Customer code of conduct:** Betty and I attended focus group. Apparently MATA expects to ban some riders for conduct and hygiene. I suggested we discuss with groups working with people who are homeless.

**Ride the Roo:** Mr. Smythe encouraged us to use the accessible bus service running between Overton Square and Cooper-Young. Ms. Anderson rode the Roo at the opening of the service to check the accessibility of the 2 wheelchair spaces.

**Submitted by Louis Patrick March 3, 2015  
Approved by Betty Anderson, MTAC Chair**

