



Notice Under the Americans with Disabilities Act

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (ADA), the City of Memphis will not discriminate against qualified individuals on the basis of disability in its services, programs, or activities.

Employment: The City of Memphis does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the Americans with Disabilities Act (ADA).

Effective Communication: The City of Memphis will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in City of Memphis programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The City of Memphis will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all City of Memphis programs, services and activities. For example, individuals with service animals are welcomed in City of Memphis programs and services, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a City of Memphis program, service, or activity, should contact the City's ADA Coordinator, Paula Polite, at paula.polite@memphistn.gov, or (901) 636-6746, as soon as possible, but no later than 48 hours before the scheduled event.

The ADA does not require the City of Memphis to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a City of Memphis program, service, or activity is not accessible to persons with disabilities should be directed to the ADA Coordinator, Paula Polite at paula.polite@memphistn.gov, or (901) 636-6746.

The City of Memphis will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public, but are not accessible to persons who use wheelchairs.